



09-24-04

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Application No. 10/002,742
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01705/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,742

Filed : November 2, 2001

For : SYSTEM, METHOD AND
COMPUTER PROGRAM PRODUCT
FOR COMPLAINT REPORT
ISSUE

Art Unit : 3623

Examiner : Romain Jeanty

INFORMATION DISCLOSURE STATEMENT

MS AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

Submitted herewith is a form PTO/SB/08A and copies of the publications listed thereon.

US Application Publication No. 2001/0051952, USP 6,513,052 and USP 6,678,764 were all cited by the Examiner in related application Serial No. 10/002,771. US Application Publication No. 2002/0156692 was cited by the Examiner in related application Serial No. 10/002,772.

It is respectfully requested that the Examiner return an initialed copy of the attached form PTO/SB/08A to confirm that the publications listed thereon have all been considered and made of record.

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I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

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In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper to Account No. 06-1378.

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This IDS is being submitted before the issuance of a first Office Action. Therefore, it is respectfully submitted that no fees are required. Nonetheless, authorization is hereby given to charge any necessary fees against Account No. 06-1378.

Respectfully submitted,



Douglas Holtz
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Dated: September 23, 2004

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<p>Substitute for Form 1449A/PTO</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p>SEP 13 2004 U.S. PATENT & TRADEMARK OFFICE</p>		Application Number	10/002,742
		Filing Date	November 2, 2001
		First Named Inventor	Toshio UENO
		Group Art Unit	3623
		Examiner Name	Romain Jeanty
1 of 1	Attorney Docket Number	01705/LH	

U. S. PATENT DOCUMENTS

Exam. Init's*	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion
		2001/0051952 6,513,052 6,678,764 2002/0156692	A1 B1 B2 A1	NAKAZATO, Toshiaki BINDER, Erin PARVULESCU et al SQUEGLIA et al	12-13-2001 01-28-2003 01-13-2004 10-24-2002	

FOREIGN PATENT DOCUMENTS

Exam. Init's*	Cite No ¹	Offc ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶

Examiner Signature

Date Considered

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Place a check here if English translation is attached.

DATE MAILED: September 23, 2004